



Radisson Blu Mall of America
March 2020

Your Health & Safety is Important to Us.

At the Radisson Blu Mall of America, one of our primary concerns is the health and safety of our guests and associates.

With this in mind, we are closely monitoring the COVID-19 (novel coronavirus) outbreak, both globally and within the United States. At this time, health authorities have not issued guidance specific to travel and meetings in the United States. We are committed to welcoming our guests and planned events while facilitating open communication and supporting the needs of our visitors.

Our team is taking extra measures to ensure we are following the guidelines supplied by the Minnesota Department of Public Health and the CDC. Throughout our facilities, we are implementing care practices including but not limited to:

- Placing hand sanitizer dispensers and/or wipes in high-traffic, readily accessible areas including main entrances/ exits, the front desk area, restrooms, elevator landings and throughout the lobby
- Placing additional hand sanitizer dispensers and/or wipes throughout our meeting space and conference areas
- Reinforcing cleaning procedures in all public areas, with specific focus on commonly touched areas
- Placing additional managerial presence to ensure that all food safety guidelines are adhered to
- Encouraging hotel associates to stay home if they are feeling unwell, or if their family members are unwell and need care
- Encouraging hotel associates to follow CDC preventative actions, including:
 - Avoiding close contact with sick people
 - Covering the nose and mouth when coughing or sneezing; avoid touching the eyes, nose or mouth with unwashed hands to prevent spreading germs
 - Cleaning and disinfecting surfaces and objects that may be contaminated with germs, including offices
 - Washing hands often with soap and water for at least 20 seconds. If soap and water are not available, using an alcohol-based hand rub with at least 60% alcohol.
- Advising guests, visitors and conference attendees to please remain in their guest rooms and remain in communication with us if they are feeling unwell

For more information about the COVID-19, please visit [cdc.gov](https://www.cdc.gov).

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