



NASHVILLE SAFETY & HEALTH

DOWNTOWN SAFETY

METRO NASHVILLE POLICE DEPARTMENT

- Non-Emergency: 615-862-8600
- The Entertainment District Unit is solely dedicated to patrolling the downtown core which experiences the highest volumes of visitors, including convention-goers.
- **Police substation** located on the first level of Friends in Low Places bar and restaurant, in partnership with Garth Brooks. The dedicated space serves as a place for officers to operate, ensuring a quicker response time and a more visible police presence in the entertainment district.
- The Central Police Precinct is conveniently located downtown across the street from the Music City Center. Local officers frequently park in the Music City Center garage, providing a reassuring presence for event attendees. The police force has extensive experience in managing events and festivals.

NASHVILLE DOWNTOWN PARTNERSHIP

- Clean & Safe Team improves the appearance of downtown streets and sidewalks, elevates the sense of security, and helps create an attractive and welcoming downtown environment.
- On foot or Segways, safety ambassadors keep an eye out for situations requiring police or emergency services and quickly communicate with the appropriate dispatchers.

NASHVILLE FIRE DEPARTMENT

- Nashville Fire uses ATVs in the downtown district to respond to emergencies more efficiently.
- Each vehicle is staffed by a paramedic and EMT and is also equipped with medic bags and other supplies.
- These ATVs are designed to help first responders get to those in need quicker during highly congested weekends or large events.



MUSIC CITY CENTER

The health and safety of team members and guests at the convention center is their number one priority. Currently, there are no public health mandates for the city of Nashville or the state of Tennessee.

SECURITY

- Each event/convention will be provided with security and emergency personnel.
- To help ensure the safety of your team, attendees, and exhibitors, Music City Center will assign a security manager to your event. The security manager will work with you to develop a customized security plan to meet your event's specific needs. For more details about safety and security policies and procedures, see the Event Planning Guide on the [Music City Center website](#) or contact your Music City Center Event Manager.

GLOBAL BIORISK ADVISORY COUNCIL (GBAC) STAR™ FACILITY

- MCC received GBAC STAR™ facility accreditation in 2020
- GBAC program is designed to help facilities establish a comprehensive system of cleaning, disinfection, and infectious disease prevention.

CLEANING AND DISINFECTING

- The frequency of cleaning and disinfecting has been increased in all areas with an emphasis on high-touch surfaces including countertops, escalators, elevators, handrails, restrooms, ATMs, service desks, Ask Me desks, dining surfaces, lobby furniture, etc.

TOUCH-FREE FACILITY

- Restroom lights, toilets, elevators, ADA entry doors, and parking equipment utilize touch-free technology for hands-free access

HAND WASHING/ SANITIZING

- **248** restroom sinks equipped with touchless water and soap dispensers and touchless paper towel dispensers
- **121** hand sanitizing stations containing 70% isopropyl alcohol

HVAC AND AIR QUALITY

- Low VOC paints and MERV 13 air filters (comparable to healthcare facilities) have been used since the facility's construction, making MCC indoor air quality one of the best.



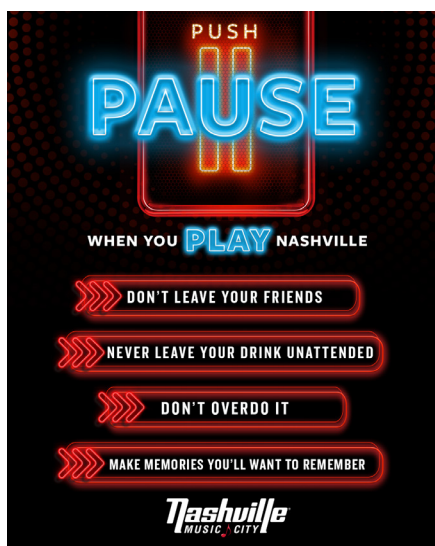
COMMUNITY PARTNERSHIPS

RED FROGS

- Dedicated downtown presence of Red Frogs volunteers, who provide positive crowd care, including free water, phone charging and other support on select weekend days.

SAFE BAR

- Key bar and security staff in many downtown establishments are trained in bystander intervention and awareness about alcohol's role in sexual assault.
- Safe Bar helps create safe, welcoming and respectful environments for patrons and staff in places where alcohol is served.
- Safe Bar establishments are stocked with Safe Bar coasters that can detect drinks that have been drugged. Safe Bar is a program of the Sexual Assault Center.



PUSH PAUSE

- Push Pause reminds everyone to take proactive measures to enhance their safety while exploring the city, particularly high-volume nightlife areas.
- By increasing personal awareness, we can create a safer environment for everyone.
- Push Pause reminds everyone: Don't leave your friends; Never leave your drinks unattended; Don't overdo it. Drink responsibly; Make memories you'll want to remember.

SELF-AWARENESS SAFETY TIPS

The best way to stay safe is to be aware of your surroundings and to avoid situations in which you feel uncomfortable. Travel "smart" when you leave your venue.

MEETING SAFETY

- Take off your badge when you leave the convention center.
- Avoid being distracted by your mobile phone, but make sure your phone is charged and never let strangers borrow it.
- Establish a "buddy" system with another meeting attendee and don't go anywhere alone. Also, share schedules and check on each other periodically.
- Know your destination and the best way to reach it. Avoid shortcuts that take you into unoccupied and unlit areas.
- Carry bags, purses, and valuables in front of your body. Jackets with pockets provide a convenient alternative to reduce the chance for lost or stolen handbags.
- Be sure your laptop is in a secure place. Laptops are attractive and easy targets for thieves.
- If you see something, say something! Report suspicious activity to authorities.



TRAVEL SAFETY

- Be aware of your surroundings.
- If being followed, drive to hospital, fire-hall, 24-hr. market, police station.
- Travel in well lit areas.
- Travel with someone.
- Always lock doors immediately when entering vehicle.
- Be familiar with changing a flat tire...at a minimum have all the tools you'll need.
- If possible, let someone know your route and ETA's.
- If possible, don't carry valuables or large amounts of cash...Credit Cards are best.

PARKING LOT SAFETY

- Be aware of your surroundings.
- PARKSMART: remove money and valuables, and lock doors.
- Do not leave passports in rental cars.
- Carry a cell phone.
- Ask for an escort to your auto.
- Have your keys ready in hand when returning to your vehicle.
- Mace is legal to carry in Tennessee, except for on aircraft.
- If you notice something suspicious, avoid the situation.

HOTEL/MOTEL SAFETY

- Never open the door to a stranger... always verify.
- Always keep your door locked.
- Be careful not to let your room number on the key be easily seen.
- Consider displaying your "do not disturb" sign on the door.
- Always be sure that the adjoining door is locked on your side.
- Never leave valuables inside your auto.
- If you have valuables, never leave them in the room, a hotel safe is a possibility.